



SPACECRM: A Guide to Setup SPACECRM

A Step-by-Step Guide for Administrators

✓ Manage Domains

✓ Manage Campaigns

✓ Build Email Templates

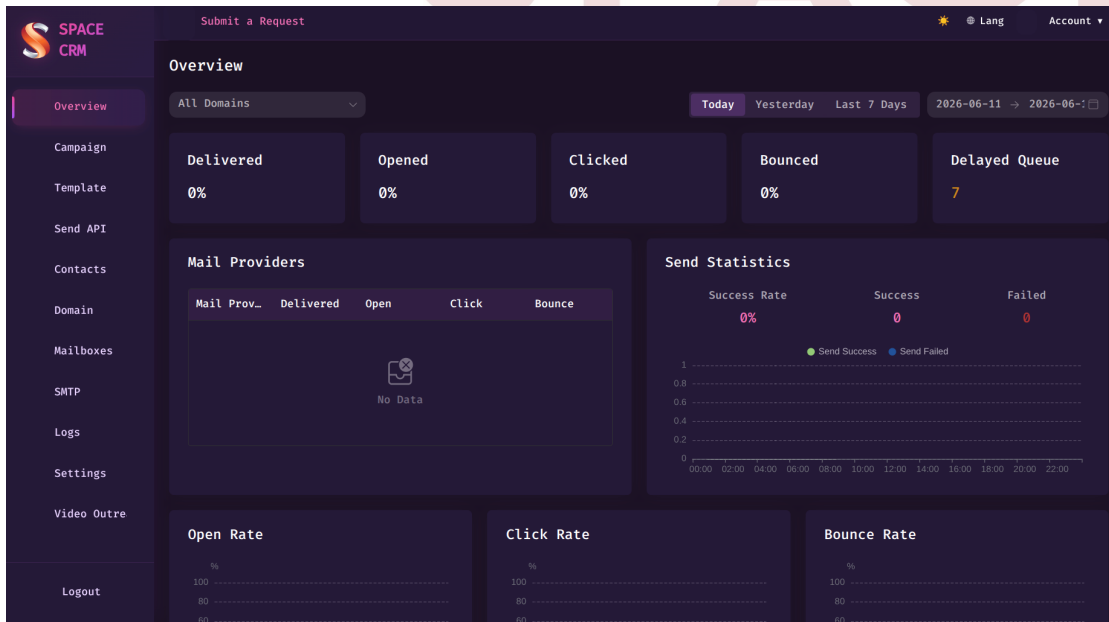
✓ View Campaign Analytics

Try for Free

spacecrm.net


Your CRM Workspace

Getting started is simple. Log in to SpaceCRM Mail using your assigned business email credentials. Your mailbox, folders, contacts, and settings are immediately available after authentication.



Feature	Value
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Login URL	mail.spacecrm.net
Access Type	Web-Based
Mailbox Access	Instant

 *Bookmark spacecrm.net for faster daily access.*


SPACIAL APPS PARTNER

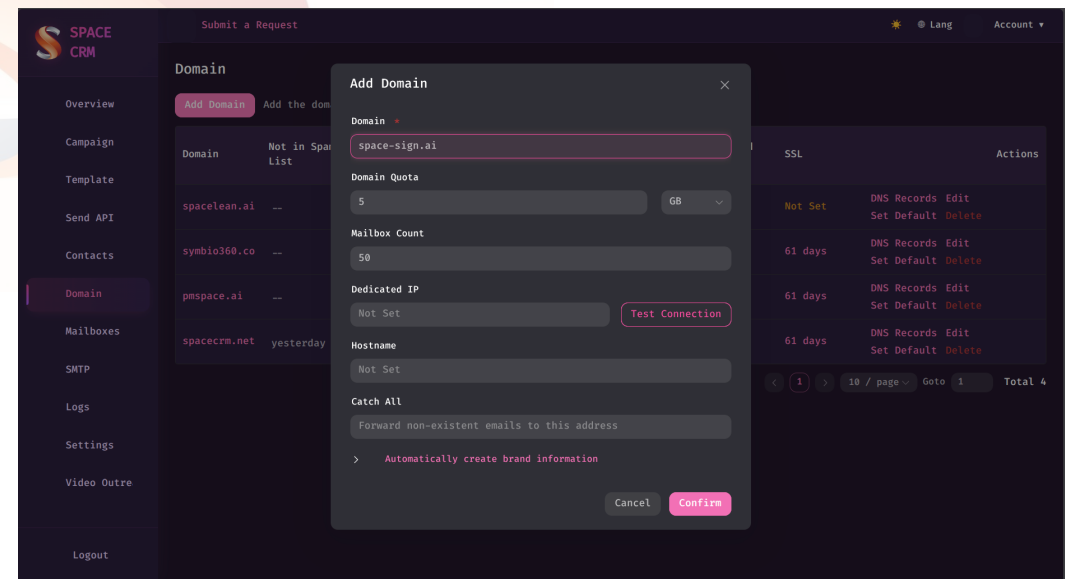
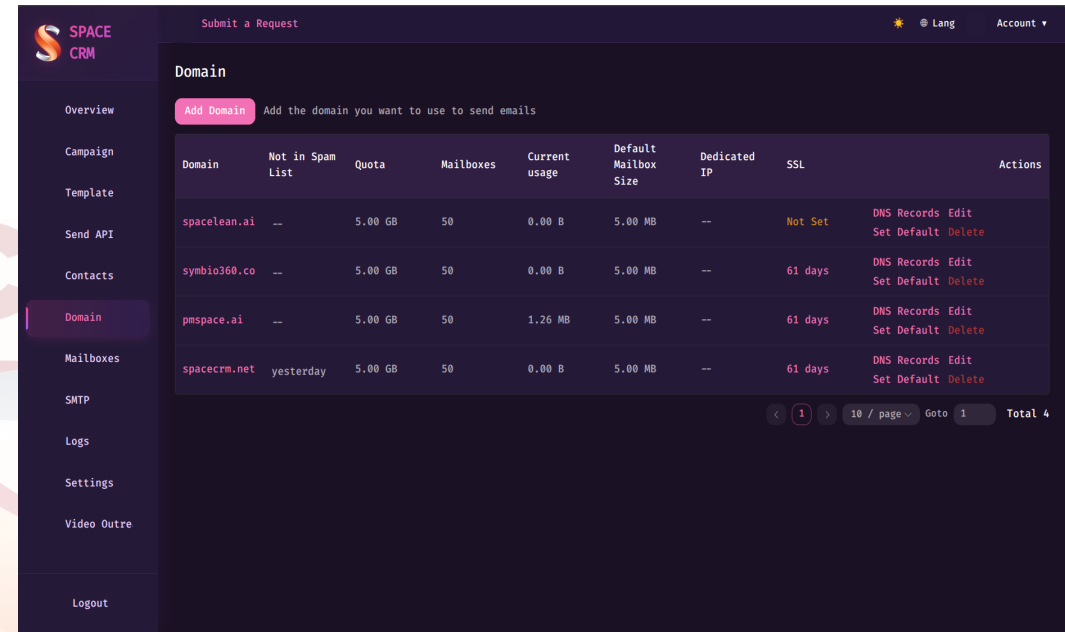
Add your First Domain

Before sending emails, add and configure your business domain. SpaceCRM Mail allows you to manage multiple domains from a single platform, enabling professional communication using your company email addresses.

Steps to Add a Domain


1. Navigate to **Domain** from the left menu.
2. Click the **Add Domain** button.
3. Enter your company domain name.
4. Configure domain quota and mailbox count.
5. (Optional) Assign a dedicated IP address.
6. Configure Catch-All settings if required.
7. Click **Confirm** to create the domain.

 Use a custom domain to create professional email addresses that strengthen your brand identity.



Configure DNS Records

To enable email sending and receiving, your domain must be connected to SpaceCRM Mail through DNS configuration. The platform automatically generates all required DNS records, making setup simple and secure.

 Configure all DNS records before creating mailboxes to ensure reliable email delivery and maximum inbox placement.

Configuration Steps

Step 1: Log in to Your Domain Provider

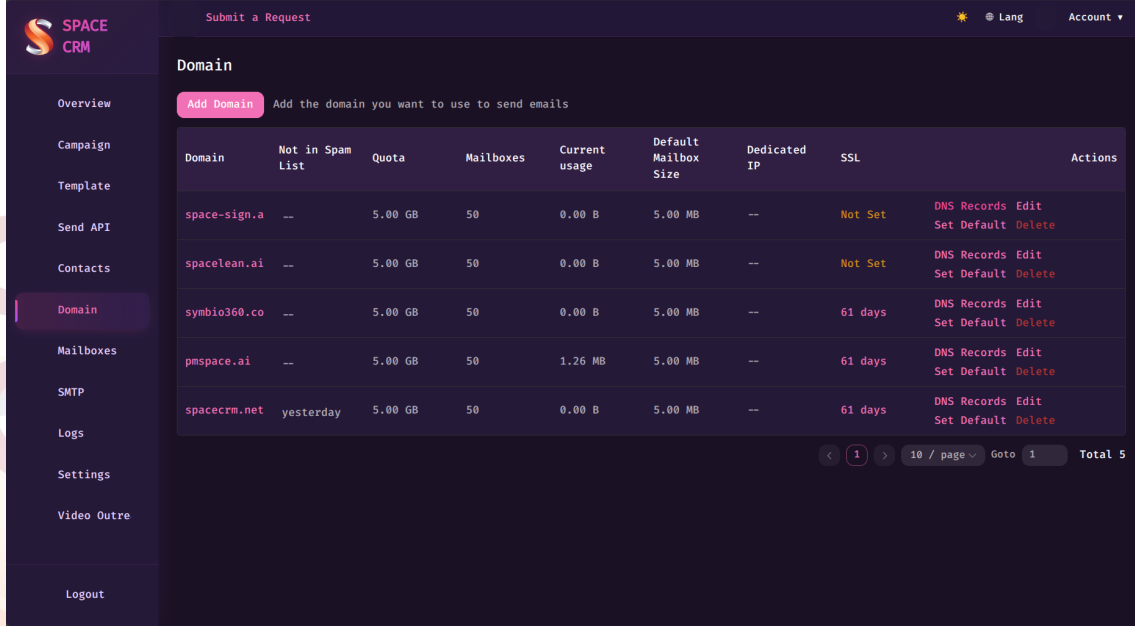
Log in to your domain registrar or DNS provider and open the **DNS Management** section for the domain you want to configure. This is where you will add the DNS records required for email services.

Step 2: Add the A Record

Create the A Record provided by the platform. This record points your mail hostname (e.g., mail.yourdomain.com) to the mail server's IP address, allowing devices to locate the server.

Step 3: Add the MX Record

Add the MX Record provided by the platform. This record tells other mail servers where to deliver emails sent to your domain.



Submit a Request

SPACE CRM

Lang Account

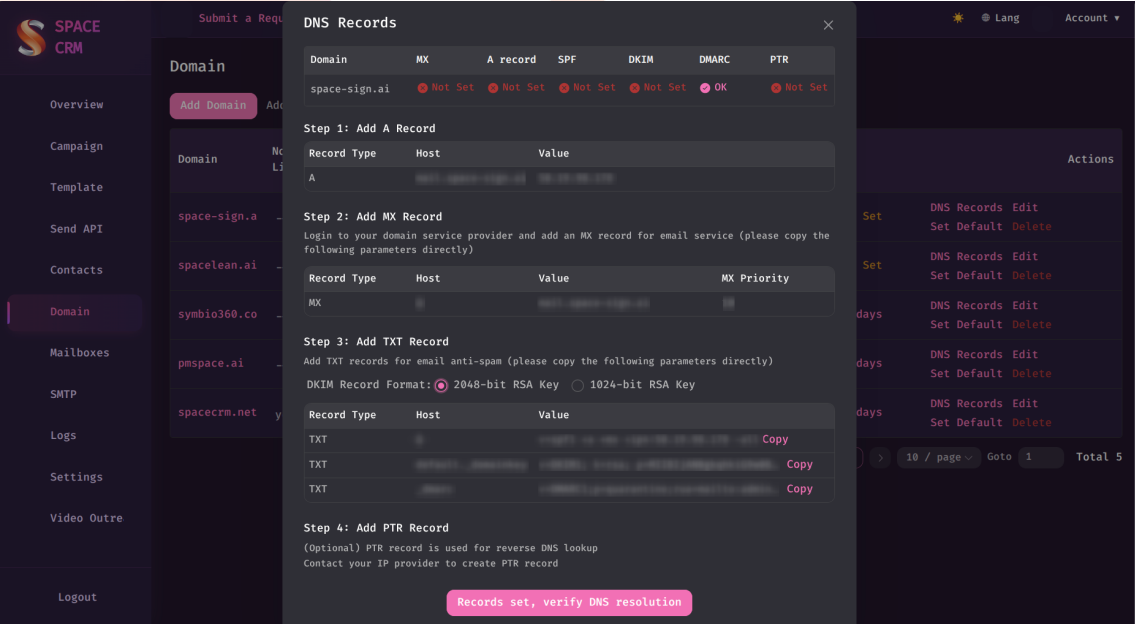
Domain

Add Domain Add the domain you want to use to send emails

Domain	Not in Spam List	Quota	Mailboxes	Current usage	Default Mailbox Size	Dedicated IP	SSL	Actions
space-sign.a	---	5.00 GB	50	0.00 B	5.00 MB	---	Not Set	DNS Records Edit Set Default Delete
spacelean.ai	---	5.00 GB	50	0.00 B	5.00 MB	---	Not Set	DNS Records Edit Set Default Delete
symbio360.co	---	5.00 GB	50	0.00 B	5.00 MB	---	61 days	DNS Records Edit Set Default Delete
pmspace.ai	---	5.00 GB	50	1.26 MB	5.00 MB	---	61 days	DNS Records Edit Set Default Delete
spacecrm.net	yesterday	5.00 GB	50	0.00 B	5.00 MB	---	61 days	DNS Records Edit Set Default Delete

1 / page Goto 1 Total 5

Logout



Submit a Request

SPACE CRM

Lang Account

DNS Records

Domain	MX	A record	SPF	DKIM	DMARC	PTR
space-sign.ai	Not Set	Not Set	Not Set	Not Set	OK	Not Set

Step 1: Add A Record

Record Type	Host	Value
A		

Step 2: Add MX Record

Login to your domain service provider and add an MX record for email service (please copy the following parameters directly)

Record Type	Host	Value	MX Priority
MX			

Step 3: Add TXT Record

Add TXT records for email anti-spam (please copy the following parameters directly)

DKIM Record Format: 2048-bit RSA Key 1024-bit RSA Key

Record Type	Host	Value
TXT		
TXT		
TXT		

Step 4: Add PTR Record

(Optional) PTR record is used for reverse DNS lookup
Contact your IP provider to create PTR record

Records set, verify DNS resolution

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Step 4: Add the TXT Records

Add all TXT records generated by the platform, including SPF, DKIM, and DMARC. These records verify domain ownership, improve email security, and help prevent spoofing and spam issues.

Step 5: Wait for DNS Propagation

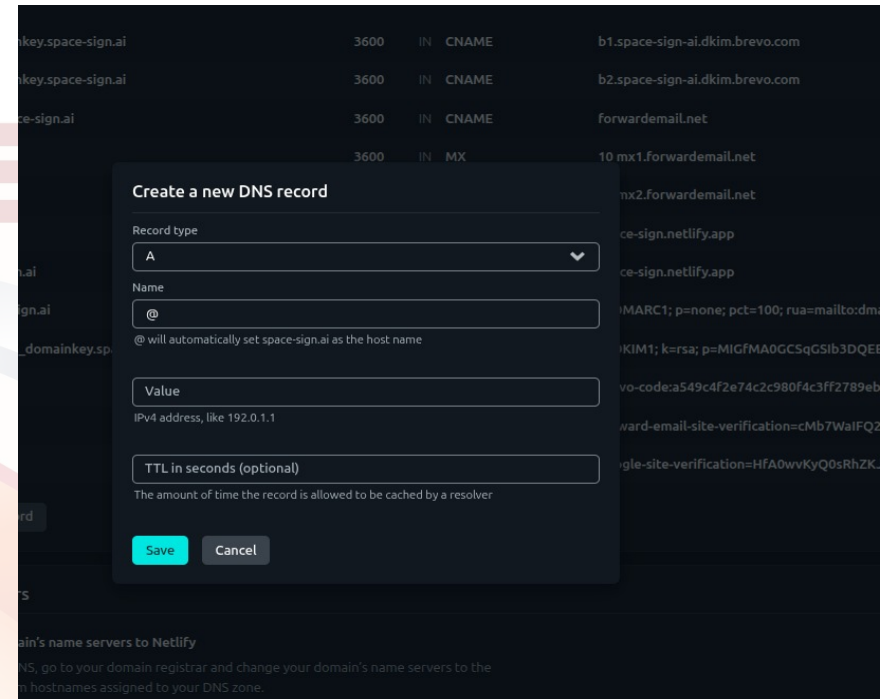
After saving the DNS records, allow time for the changes to propagate across the internet. This process may take a few minutes to several hours depending on the DNS provider.

Step 6: Configure SSL Certificate

Once DNS records are active, generate or install an SSL/TLS certificate for your mail hostname. The certificate encrypts email traffic and secures connections for SMTP, IMAP, POP3, and webmail services.

Step 7: Verify the Configuration

Verify that all DNS records are correctly detected, the SSL certificate is active, and email can be sent and received successfully. This confirms that the mail service is configured properly and securely.



Domain	MX	A record	SPF	DKIM	DMARC	PTR
space-sign.ai	✔ OK	✔ OK	✔ OK	✔ OK	✔ OK	✘ Not Set

space-sign.a	--	5.00 GB	50	0.00 B	5.00 MB	--	60 days	DNS Records	Edit
								Set Default	Delete